



THIRRILI

Indigenous Outreach Worker (Service Delivery)

Location:	Various
Position Type:	Full Time – 38 Hours per Week Fixed-term to 30 June 2025. Working outside of normal business hours and some travel will be required
Employment Instrument	SCHADS Award – Level 5
Delegation:	In accordance with Thirrili Delegations Policy
Reporting to:	Indigenous State Coordinator (Service Delivery)
Salary:	(up to \$51.51 p.h. + Salary Packaging + Penalty Rat)

Organisational Overview

Thirrili is a proud Aboriginal and Torres Strait Islander Community Controlled Organisation, we recognise the strengths of our communities and uphold protective boundaries for individuals, families and communities that allow self-determination.

Our vision

That Aboriginal and Torres Strait Islander families and communities are thriving and flourishing for future generations.

Our purpose

To provide support to Aboriginal and Torres Strait Islander peoples with the acknowledgement of shared, collective, continuous ancestral connections, by drawing on cultural ways of knowing, being, and doing.

Our cultural values

Our cultural values are embedded into all aspects of our organisation. We are:

- Collective, working with communities by invitation to support community led decision making,
- Respectful, working with communities under their protocols, at their direction,
- Reciprocal, ensuring we provide support and service when communities grant us their trust,
- Relationship based: we understand, and respect that our relationship with individuals, families and communities is based on a continuum of care which reaches beyond any one incident or event, and is founded in our shared identity as Aboriginal and Torres Strait Islander peoples,
- Diverse, our organisation reflects the complex composition of Aboriginal and Torres Strait Islander communities in Australia, is inclusive and accessible to all.

Position Overview

This role includes coordinating, and delivering support to Aboriginal and Torres Strait Islander individuals, families and communities bereaved or impacted by suicide, community engagement, education, and training.

In addition, Thirrili seeks a set of attributes amongst all employees. These attributes being:

- Culturally safe and responsive in practice.
- Proficient at working closely with diverse teams.
- Trauma informed and
- Ability to work in a hybrid workforce model – in-office or remotely.

Key accountabilities

- Provide culturally appropriate grief and loss support to Aboriginal and Torres Strait Islander families impacted by suicide and suicide attempts including linking to counselling and other support services.
- Demonstrated links with the local Indigenous community.
- Support and work in partnership with Aboriginal and Torres Strait Islander individuals, communities, and Indigenous-led organisations and Aboriginal & Torres Strait Islander Community Controlled Health Organisations.
- Identify and coordinate culturally appropriate clinical and community resources that can be mobilised in response to the suicide death of a person in the local Aboriginal and Torres Strait Islander community.
- Promote culturally safe and appropriate service delivery in the workplace through education and consultation as required.
- Demonstrated ability to work autonomously and within a team environment to effectively contribute to work unit and organisational goals.

Community Engagement

- Develop (with support) projects to deliver and meet program and project objectives and initiatives under the agency's agreement.

Professional Practice

- Participate in supervision, regular reviews of caseload and seek clinical guidance as required with the Director of Service Delivery and external supervision,
- Attend all required training to support this role which may include Indigenous Mental Health First Aid training.
- Influence policy development and program design by demonstrating the value of Aboriginal- community controlled postvention services as a key contribution to Indigenous suicide prevention strategies.

Relevant Qualifications and Work Experience

- Minimum qualification in counselling, community services, social work, psychology, public health, mental health, or other health-related field, and/or four years of clinical or mental health and/or suicide prevention experience strongly preferred.
- Demonstrated ability to work with Aboriginal organisations, communities, and individuals in culturally appropriate ways as well as mainstream health

organisations.

- Self-motivated and demonstrated ability of working independently and as an effective team member, promoting cooperation and commitment to achieve goals.
- A flexible approach, with strong organisational and planning skills, including the ability to effectively manage time and workload, prioritise tasks, and meet changing circumstances, competing demands, interruptions, and deadlines.
- Understanding of the Principles of Recovery Orientated Mental Health Practice.

Essential Criteria

- Experience in community engagement activities with Aboriginal and Torres Strait Islander communities, organisations, gaining outcomes and mutual benefits.
- Understanding and experience in data collection, database management and report writing skills.
- Experience in developing and implementing project plans.

Mandatory

- Motor Vehicle Driver's License.
- Satisfactory National Police Record Check.
- Satisfactory Working with Children Check

Special Conditions

Being Aboriginal or a Torres Strait Islander is mandatory as it is a genuine occupational requirement for this position. *The filling of this position is intended to constitute a special/equal opportunity measure under section 8(1) of the Racial Discrimination Act 1975 (Cth).*

It is required that all Thirrili staff facilitate, lead and support community engagement activities where the strategic plan requires our participation, and this is inclusive of promotion of those events and reporting. It includes contributions to key communications channels, such as newsletters, social media and contract reporting.

It is also a prerequisite that staff, will from time to time, be required to manage and lead national/state/regional meetings/events/ functions based in their jurisdictions, with support from their Managers and Coordinators.

All Thirrili staff are expected to promote the organisation's strategic goals, present the organisation as a professional and respectful culturally immersed service, and represent Thirrili positively to external stakeholders and communities.

As the organisation is required to respond to suicide and trauma, which is unpredictable in timing, the incumbent is expected to be flexible and responsive with their availability to work and travel to other areas from the position base and within Australia as required.

Thirrili Ltd will meet accommodation and travel expenses in accordance with organisational Policies and the relevant ATO Determination

I have read, understood, and accept the role and responsibilities outlined in the position description.

Employee: _____ Date: _____

Signature: _____

Manager: _____ Date: _____

Signature: _____

